

**Request and Authority to debit the account named below to pay
Windsor RSL Club Ltd
[ABN 87000811290]**

Credit Card Request and Authorisation

Last Name

First Name 'you'

Request and authorise **Windsor RSL Club** to arrange, through its own financial institution, a debit to your nominated credit card, membership fees owing to **Windsor RSL Club for the 2024/25 membership year (year 1/4/24- 31/3/25)**
This debit or charge will be made through the Bulk Electronic Clearing System (BECS) from *your* credit card held at the financial institution you have nominated below and will be subject to the terms and conditions of the Credit card Payment Service Agreement.

Nominated Credit Card Details

Credit Card Number

Expiry Date (MM/YY)

CVV (3 digit on back of card)

Visa and Mastercard cards are accepted (No AMEX cards)

Payment Details

The first debit may be made on

1	5	/	0	4	/	2	0	2	4
---	---	---	---	---	---	---	---	---	---

monthly payments will be taken on the 15th of the first month after renewal and monthly on the 15th (or next business day if the 15th is a weekend) for the next 10 months

Acknowledgement

By signing and/or providing us with a valid instruction in respect to your Direct Debit Request, you have understood and agreed to the terms and conditions governing the debit arrangements between you and **Windsor RSL Club** as set out in this Request and in your Credit Card Payment Service Agreement.

Account Signatures

X	
Signature	/ /2024
Name	Date
Email :	

Types of Membership (please tick)

<input type="checkbox"/>	Golf 7 Day - \$990 (\$99 per month for 10 months)
<input type="checkbox"/>	Intermediate 18-25 - \$550 (\$55 per month for 10 months)
<input type="checkbox"/>	Electric Cart Storage - \$850 (\$85 per month for 10 months)
<input type="checkbox"/>	Petrol Cart Storage - \$650 (\$65 per month for 10 months)
<input type="checkbox"/>	Single Person Scooter - \$275 (\$27350 per month for 10 months)
<input type="checkbox"/>	

Credit Card Payment Service Agreement



The following is your Credit Card payment Service Agreement with **Windsor RSL Club Ltd [ABN 87000811290]**. The agreement is designed to explain what your obligations are when undertaking a Credit card arrangement with us. It also details what our obligations are to you as your Direct Debit Provider.

We recommend you keep this agreement in a safe place for future reference. It forms part of the terms and conditions of your Credit Card Request (CCR) and should be read in conjunction with your CCR form.

Definitions

- **account** means the account held at *your financial institution* from which we are authorised to arrange for funds to be debited.
- **agreement** means this Credit Card Request Service Agreement between *you* and *us*.
- **banking day** means a day other than a Saturday or a Sunday or a public holiday listed throughout Australia.
- **debit day** means the day that payment by *you* to *us* is due.
- **debit payment** means a particular transaction where a debit is made.
- **Credit card request** means the Credit Card Request between *us* and *you*.
- **us** or **we** means **Windsor RSL Club** (the Debit User) *you* have authorised by signing a *direct debit request*.
- **you** means the customer who signed the *Credit Card Request*.
- **your financial institution** means the financial institution nominated by *you* on the CCR at which the *account* is maintained.

1. Debiting your account

By signing a *Credit Card Request*, *you* have authorised *us* to arrange for funds to be debited from *your account*. *You* should refer to the *Credit Card Request* and this *agreement* for the terms of the arrangement between *us* and *you*.

We will only arrange for funds to be debited from *your account* as authorised in the *Credit Card Request*

If the *debit day* falls on a day that is not a *banking day*, we may direct *your financial institution* to debit *your account* on the following *banking day*.

If *you* are unsure about which day *your account* has or will be debited *you* should ask *your financial institution*.

2. Amendments by us

We may vary any details of this *agreement* or a *Credit Card Request* at any time by giving *you* at least fourteen (14) **days'** written notice.

3. Amendments by you

You may change, stop or defer a debit payment, or terminate this agreement by providing *us* with at least fourteen (14) **days'** notification by emailing at karlr@windsorrsl.com. **or** arranging it through your own financial institution.

4. Your obligations

Is *your* responsibility to ensure that there are sufficient clear funds available in *your account* to allow a *debit payment* to be made in accordance with the **Credit Card Request**.

If there are insufficient clear funds in *your account* to meet a *debit payment*:

- (a) *you* may be charged a fee and/or interest by *your financial institution*;
- (b) *you* may also incur fees or charges imposed or incurred by *us*; and
- (c) *you* must arrange for the *debit payment* to be made by another method or arrange for sufficient clear funds to be in *your account* by an agreed time so that we can process the *debit payment*.

We will notify *you* if a payment is unsuccessful, and if payment is not successful (or alternative payment organised) 14 days after the due date, *your membership* and *your Golfink handicap* will be suspended

You should check *your account* statement to verify that the amounts debited from *your account* are correct

5. Dispute

If *you* believe that there has been an error in debiting *your account*, *you* should notify *us* directly at karlr@windsorrsl.com.au. Alternatively *you* can take it up with your financial institution direct.

If we conclude as a result of our investigations that *your account* has been incorrectly debited we will respond to *your* query by arranging for *your financial institution* to adjust *your account* (including interest and charges) accordingly. We will also notify *you* in writing of the amount by which *your account* has been adjusted.

If we conclude as a result of our investigations that *your account* has not been incorrectly debited we will respond to *your* query by providing *you* with reasons and any evidence for this finding in writing.

6. Accounts

You should check:

- (a) with *your financial institution* whether direct debiting is available from *your account* as direct debiting is not available on all accounts offered by financial institutions.
- (b) *your account* details which *you* have provided to *us* are correct by checking them against a recent *account* statement; and
- (c) with *your financial institution* before completing the *Direct Debit Request* if *you* have any queries about how to complete the *Credit card Request*.

7. Confidentiality

We will keep any information (including *your account* details) in *your Credit Card Request* confidential. We will make reasonable efforts to keep any such information that we have about *you* secure and to ensure that any of *our* employees or agents who have access to information about *you* do not make any unauthorised use, modification, reproduction or disclosure of that information.

We will only disclose information that we have about *you*:

- (a) to the extent specifically required by law; or
- (b) for the purposes of this *agreement* (including disclosing information in connection with any query or claim).

8. Notice

If *you* wish to notify *us* in writing about anything relating to this *agreement*, *you* should email *us* at karlr@windsorrsl.com.au

We will notify *you* by sending a notice in the ordinary post to the address *you* have given *us* in the *Credit Card Request*.

Any notice will be deemed to have been received on the third *banking day* after posting.